



This fact sheet is for residents whose tenancy was previously managed by Link Housing. For more information, please visit our new website: linkwentworth.org.au

Every Link Wentworth tenant has the right to live in a safe and peaceful property. We want all our tenants to enjoy their home and get on well with their neighbours and community. Antisocial behaviour can damage this, affecting the community and hurting others.

What is antisocial behaviour?

Antisocial behaviour is when a person interferes with the peace, comfort or safety of neighbours, breaking the tenancy agreement and/or the Residential Tenancies Act 2010.

Examples of antisocial behaviour include:

- Misuse of own unit and/or shared areas
- Excessive or persistent noise
- Threats, verbal or physical abuse, harassment and bullying
- Inappropriate behaviour, or behaviour that damages property and/or that places the safety of others at risk, by tenants or other household occupants and visitors
- Criminal and illegal activities.

What is your responsibility to help maintain a safe and peaceful place?

Link Wentworth expects tenants to be kind to their neighbours, including:

- Co-operating with their neighbour if they ask them to turn their noise down
- Being tolerant and respectful of different lifestyles, cultures and social groups
- Using the property for lawful purposes only
- Not purposefully damaging their property, their neighbours' property or common property
- Respecting the privacy and comfort of neighbours
- Not trespassing onto any neighbours' property
- Limiting the people living in the property to the people agreed to in the tenancy agreement and authorised by Link Wentworth
- Being respectful, quiet and treating neighbours in a reasonable and courteous manner
- Not causing or permitting repeated interference with the reasonable peace or privacy of another person
- Making sure that your household members and visitors comply with all of the above.

If you have a shared area with other tenants such as laundries, gardens and car spaces, you must also keep these places clean and tidy and free from rubbish and other items.

What should you do if you have a problem with your neighbour?

We understand that sometimes there can be problems between neighbours. If this happens, the first thing you should do is talk to your neighbour and have a friendly discussion about the issue. You should only do this if you feel safe to do so.

What should you do if you feel unsafe?

If your neighbour is making you feel unsafe, or you feel in danger from them, you should contact the Police. You should also contact the Police if you think they have broken the law.

How can Link Wentworth help?

Link Wentworth is committed to helping our tenants stay in their homes where possible. We help through our regular home visits, discussions with residents, and mediation. If you have tried talking to your neighbour and it hasn't resolved the problem, or if there is a tenancy-related problem, we will speak to all involved and try to find a solution that works for everyone.

If requested, we can keep your identity private from the other person involved but this may limit what we can do.

If the problem is with another Link Wentworth tenant, and they have broken their tenancy agreement, Link Wentworth may also take actions that are within its power as a landlord and appropriate to the circumstances.

Link Wentworth will involve Community Justice Centres, where required. If the anti-social behaviour involves criminal activity, Link Wentworth will work with the NSW Police.

What can you do to assist this process?

If you are a tenant affected by antisocial behaviour, we ask that you keep a record of incidents, including:

- Date and time of incident
- About the incident
- How long it lasted
- If police attended and Police Event Numbers
- How it affected your peace, comfort, safety and privacy
- How it made you feel (intimidated, fearful etc.).

If you need more information, please contact Link Wentworth on 9412 5111 or email enquiries@linkwentworth.org.au

Do you need a translator? TIS National provides access to phone and on-site interpreting services in over 150 languages. Call 13 14 50. linkwentworth.org.au