Policy Manual Establishing and Maintaining Tenancies

Policy 3.22 Modifications

Policy Title: Modifications

Policy Number: 3.22 Version Number: 3.22.1

Supercedes Number: 3.19.1 (2009)

Approved by: Wentworth Board of Directors

Approval Date: April 2014
Effective Date: April 2014
Review Date: April 2016

1. Purpose

1.1. The purpose of this policy is to provide a framework for managing requests for to be modified to meet a tenants changing needs

2. Policy

- **2.1.** Wentworth understands that tenants property needs can change due to reasons of health or disability. Where possible and reasonable, Wentworth will seek to modify a tenant's existing property to meet changed needs or circumstances brought about by ill-health or disability.
- **2.2.** All requests for property modifications will be based on an independent assessment from an Occupational Therapist.
- **2.3.** Modifications will be managed in a planned way and within available resources.
- **2.4.** Modifications to homes owned by Wentworth are done at no cost to the tenant.
- **2.5.** If it is not economically viable for the property to be modified, tenants may be transferred to another dwelling. See the policy on Transfers.

3. Responsibility

Client Service Officers and Asset
Effectively manage and approve requests for modifications

Officer

Asset Manager Monitor consistent application of the policy and manage the

modifications budget

Chief Executive Officer Approve modification requests as per schedule of delegations

4. Definitions and References

Related Policy

- Anti-Discrimination Act, 1977
- Disability Discrimination Act, 1992 Occupational Health and Safety Act, 2000